

BRIAN ANDERSON

Address (redacted)

Email/Phone (redacted)

Accomplished and highly motivated IT professional with 10+ years experience. Excellent project management skills, with a solid technical background, adept at adopting new technologies and streamlining existing processes. Proven track record of successfully implementing strategic IT initiatives. First-rate communication and collaborative skills capable of motivating teams and working effectively with diverse groups.

EDUCATION

Bachelor of Science in Computer Engineering - Kansas State University, August 2002

TECHNICAL EXPERTISE

- Expert knowledge of all Windows server and workstation operating systems, Linux, OS X
- Proficient with ASP.net , C#, ASP, VBScript, JavaScript, HTML, and Transact-SQL
- In-house application development (hardware/password/security auditing, self-service tools, automation, status monitoring, user/computer/object administration)
- Active Directory administration and Group Policy management
- Advanced skill set in Visual Studio.NET and Microsoft Office Applications
- Design, implementation, and administration of Microsoft Systems Center Configuration Manager, Microsoft SQL Server, Microsoft Reporting Services, Microsoft Operations Manager, Microsoft Remote Desktop Services, Microsoft Virtual Machine Manager, VMware vCenter, and IIS
- Web design and support (including CSS, templates, and dynamic database-driven content)
- Well versed in virtualization strategies and technologies (application, desktop, server)
- Design, implementation, and administration of both VMWare and Microsoft virtual machine/server failover clusters (SAN hosted, redundant networks and hardware)

PROFESSIONAL EXPERIENCE

Systems Administrator- Principal 11/02 – Present

IS Support Services – University of Missouri-Kansas City

- Staff supervision and mentoring
- Initiatives/Research and team project management
- Server virtualization (P2V conversion, disaster recovery, high availability scenarios)
- Enterprise management of 5000 desktops
- In-house application development with an emphasis on enterprise desktop management and self-service tools
- Database design and management
- Web design (templates, CSS, web applications, dynamic database-driven content)
- Data collection, Business Intelligence reporting, and documentation

Lead Computer/Network Technician 06/99 – 11/02

Information Systems Offices – Kansas State University - Manhattan, KS

- Management and delegation of 6 technicians with duties including scheduling and call assignment
- Network/Desktop troubleshooting/security and customer relations
- Support 1000 workstations and server infrastructure
- Procedural, web, software, and project development